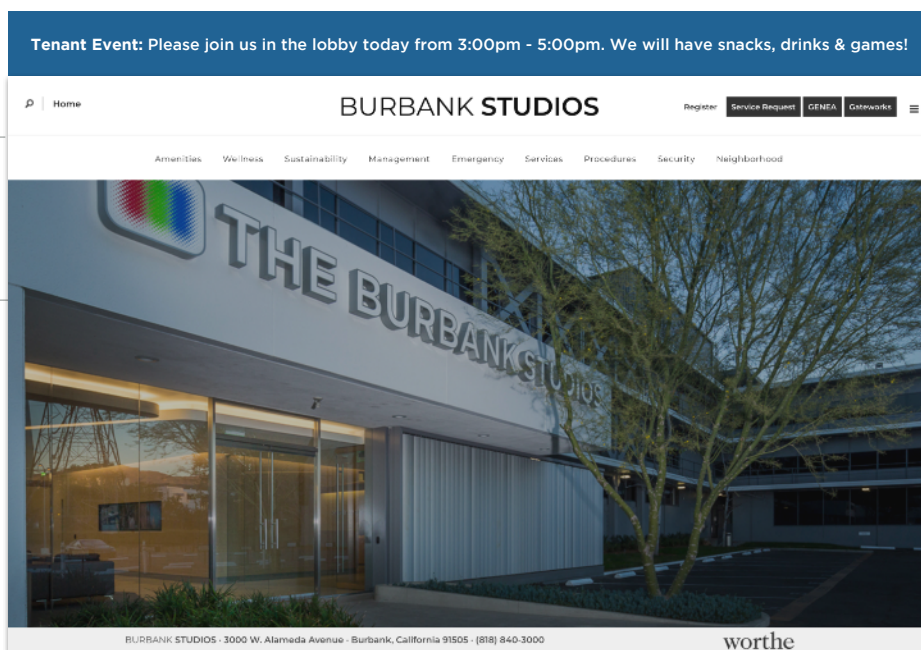


Electronic Tenant® Portal

The Electronic Tenant® Portal is an invaluable hub providing 24/7 access to any and all property information.

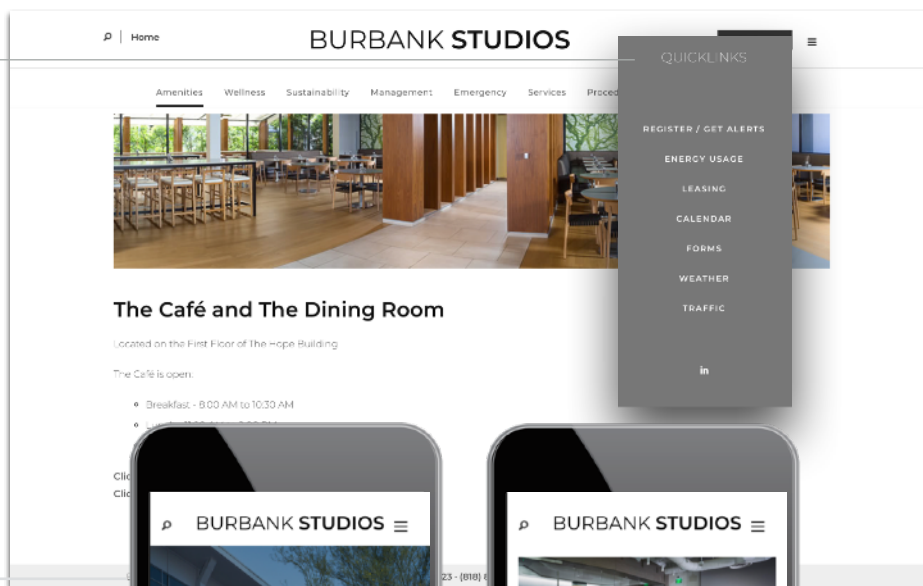
Communications can be posted through banners and calendar events on the site to provide you with up to date community and property information.

www.TheBurbankStudios.info



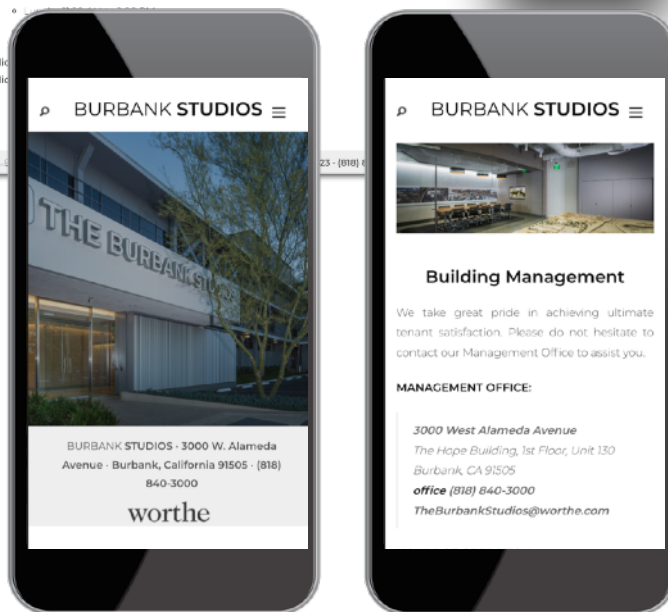
Quicklinks

Quick Links appear on every page to provide you with single-click access to important information, documents and services most frequently used.



Go Mobile

By downloading and bookmarking the Mobile Property App to your Smart-Phone, you can add an icon to the 'home screen' of your mobile device and have all the information and features of your Electronic Tenant® Portal wherever you go.



Tenant Center

(Reservations, Requests, Notifications & Rewards)

Update your contact information or notification preferences seamlessly for Property Management enabled communications.

Submit and manage reservation and work order requests

Login to Your [Tenant Center](#) (Click)



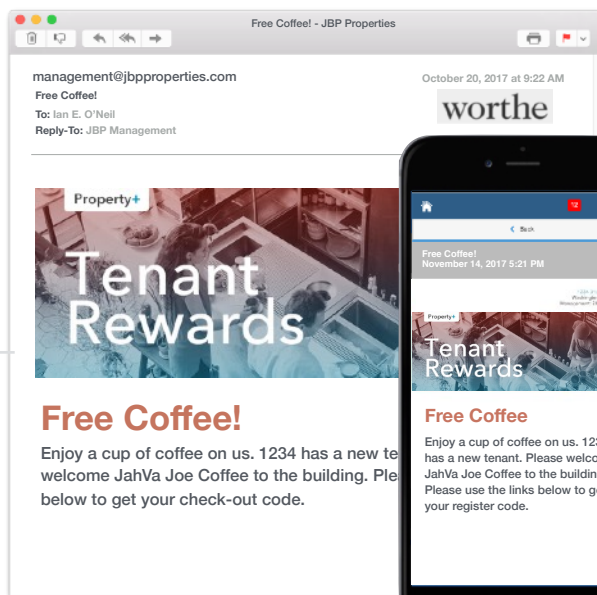
First time logging in?

Simply click on the Request Account link and enter the required fields of information and click submit. Property Management will review and respond to the request with the steps needed to complete registration.

Download the App

The Tenant Center is available in the Apple App Store and Google Play.

Search “[Tenant Center](#)”



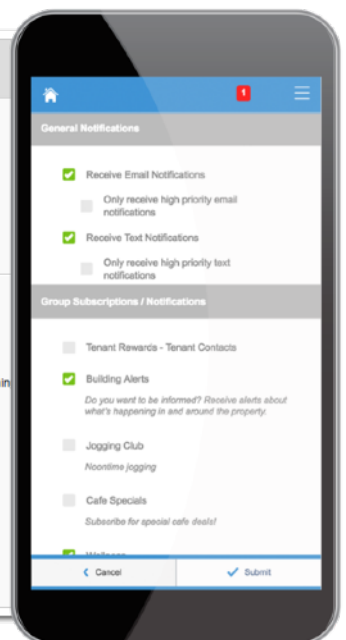
Customize Notifications

Choose what and how you want to be notified. Property Management can keep you up to date on everyday events, building announcements and emergency situations.

Manage Notifications

- ☒ Receive Email notifications
 - ☐ Only receive high priority email notifications
- ☒ Receive Text notifications
 - ☐ Only receive high priority text notifications

- | Group | ☐ Tenant Rewards - Tenant Contacts | Description: |
|-------|---|---|
| | ☒ Building Alerts | Description: Do you want to be informed? Receive alerts about what's happening around the property. |
| | ☐ Jogging Club | Description: Noontime jogging |
| | ☐ Cafe Specials | Description: Subscribe for special cafe deals! |
| | ☒ Wellness | Description: Do you like to be healthy? Notifications regarding wellness. |



Benefits of Registering

- Receive real-time alerts during property emergencies.
- Be the first to know of new building amenities.
- Take advantage of tenant-only rewards.

Support

Help Center

Log in to your Tenant Center on the desktop. Make sure to click on the RED help button, and choose from categories listed on right.

Contact Your Property Management Team

If you have additional questions or are having any issues accessing the Tenant Center, please follow the link to connect with your [property management team](#).

